

# NEIGHBORHOOD PREPAREDNESS TEAM



September, 2019 Watchdog – Vol. 1, No. 5

## **Neighborhood Preparedness**

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## **“No One Who Ever Gave Their Best Regretted It”.**

**George Hallas (and Barbara Holden)**

Three years ago, I signed my disclosure to run for the Board of Directors in Sun City Summerlin. I thought of a poem my father had learned as a child: *“Someone said it couldn’t be done, but he with a chuckle replied, that maybe it couldn’t but he would be one who wouldn’t say so till he tried.”* I was told by many that I was not electable because no one knew me. I didn’t know anything about living in this community as I had only been here a few months. HOA Board positions are nothing like Corporate America and my professional background. The last line of my father’s poem was, *“lo and behold he did it.”* Well, I did it, against all odds. This hard-working stubborn lowan wanted to make a difference. *“Giving is not just about making a donation. It is about making a difference.” - President of the United Nations Foundation.*

I must ask myself if I have made a difference. Honestly, yes, but not nearly as impactful as I had believed I could be. I met wonderful residents in our community with diverse backgrounds, talents, and passions. I also met some challenging residents with whom I did not always share the same views. The difference I believe I made was in being a careful listener. Residents have told me that I always listened. Maybe I could help them and drive the desired change, and I always listened. More important, they knew they had been heard. I never ignored an email, phone call, voicemail, or anyone stopping to talk with me at a community event. The difference I have been able to make was not by my own doing, but by setting a vision and in serving with volunteers embracing that vision with a “can do” attitude. Our community partnership with Metro, Las Vegas Fire & Rescue and the City of Las Vegas has moved us forward. That does not require being on the Board of Directors but it does involve developing a strong network, a relationship of cooperation, reason, and hard work.

I will not be running for the Board of Directors in the upcoming months. I have purchased a new Next Gen home in Crescent Hills. This move allows me to put “family first” and offer a residence configuration for transitional living as I encourage my children to re-locate here from Iowa. Change is hard, but knowing they have a home arrangement that includes a small apartment and private entrance affords alternatives that are not accessible in Sun City. I miss my family. I have no regrets about the three years I have spent here. I worked hard and always put the community first. Sun City Summerlin is a beautiful community and it always will be so.

I gave my best these past three years and I have no regrets. I encourage anyone with interest in a Board position to give your best for this community.

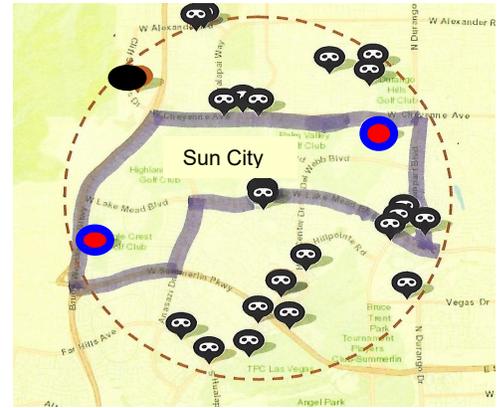
**Barbara Holden**

# Sun City Crime Report for 5 Weeks Ending, Saturday, August 24, 2019

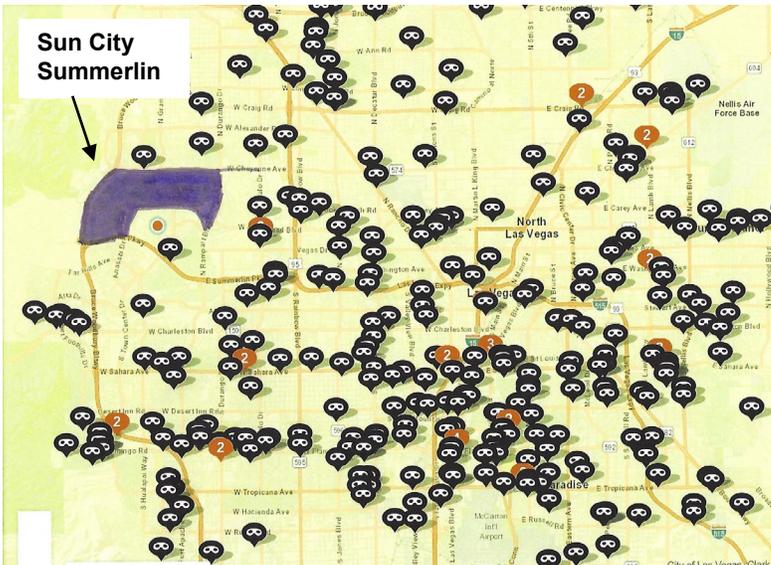
Crime activity in and around Sun City Summerlin during the 5 week period ending August 24, 2019, followed recent historical patterns, with the troubling exception of a doubling of “Disturbing the Peace” reports, four of which were in Sun City. More on that later.

Sun City’s overall record of safety was maintained in this extended month, with only one “Auto Burglary” on Hot Oak Ridge Drive and one “Home Burglary” on Kingsmill Drive. Both Burglary locations are noted on the adjacent map by the red and blue circles. The black masks indicate the remaining 27 Burglaries which occurred outside of Sun City. It is not our intent to downplay the two incidents noted above but they should prompt us to use our knowledge and awareness to recognize the World we live in and double-down on our preparedness!

The dotted line on the map indicates the two mile perimeter of Sun City, where Metro’s crime activity is tracked. While this map shows only 29 burglaries, there were 111 total reportable crimes in that area in the five weeks measured. Except for the burglaries, crimes were mostly minor personal offenses that have little or no impact on our day-to-day lives.



## A Broader Perspective.....



With this map, we provide a visual comparison of Sun City’s crime activity, as noted above, along with a broader view of the surrounding area. The adjacent map is an expanded view of the area to our east, north and south. This view represents a sharp contrast to our Sun City experience. In this view, we highlight Sun City’s location on the map, along with the black mask icons, each which represent one of 307 Burglaries around the valley in just the last 7 days. There were well over 1000 Burglaries in the map area in the last month.

This information is not meant to alarm anyone, only to enlighten and inform those who are interested in improving their own safety and security prospects. Recognizing what’s going on around the corner, or down the street, can surely represent a big step in the cautious perspective.

## Working for you, 24/7 ...

Earlier we noted the huge spike in “Disturbing the Peace” complaints around us. “Disturbing the Peace” complaints represented nearly half of all negative activity around us in the last five weeks. Four reports were in Sun City. We don’t know the circumstances but, hopefully, this is a short-lived phenomenon. Perhaps it’s the summer heat but, whatever it is, its time to stay cool and help keep Sun City a safe and sane place to be.

Residents should take some comfort in knowing that the Sun City Neighborhood Preparedness Team, numerous Neighborhood Watch organizations and Sun City’s 210+ person Security Patrol, all are watching, 24/7. They are all out to protect and enhance the overall safety of the Community. If you are confident that your home is secure, join one of these groups and participate in keeping us all on the right side of the safety ledger.

**IF YOU SEE SOMETHING, SAY SOMETHING!!!**

**AND STAY COOL!!!**

**Oh, What a Wonderful World:** Most Sun City residents grew up in a generation marked by tough times after the Great Depression and World War II. Nevertheless, we knew all our neighbors, we expected to “eat a peck of dirt” before we died and we walked the streets without fear. We were a happy bunch - understanding, trusting, generous, living in a relatively virtuous time.

**We Are What We Are.** We were the pre-computer generation and our first exposure to that new technology was in the 80’s. The internet emerged in 1993 and we were, for the most part, forced to try to learn something we were not prepared for, unlike succeeding generations who have grown up, immersed in computer/internet technology. We are a product of our times and, occasionally we get trapped in this new technical environment by our generous and trusting nature. Such is the case with one of the latest internet scams that has raised its ugly head and is targeting Sun City residents, directly! Call it “SPOOFING”!

**The Bad Guys Are Out There!** For all the good that comes from the internet, it has given scammers access to us, through our generosity, unclear understanding of the risks and limited technical skills. Our very nature wants us to trust those who would take from us, and we respond with some of our innocence showing, particularly when it comes to helping someone who needs a hand. Just remember, even though the “phisherman” may not have a gun as his weapon, his intent is the same, to separate you from your money or valuables.



**“PHISHING” or “SPOOFING” is alive and it is here! Don’t take the bait.** A recent example of “Phishing” activity was articulated by Sun City Executive Director Mitzi Mills and it used her as a tool to deceive residents. What follows is an email message that was received by selected residents, some who may have been prompted to purchase gift cards. This was a fake message falsely delivered in Mitzi’s name. That’s “SPOOFING”.

**From:** Mitzi Mills [pres\\_club@clubcooperators.com](mailto:pres_club@clubcooperators.com)

**Subject:** SCSCAI Request

*How are you today? Can you please handle this for me on behalf of the association. Sun City Summerlin Community Association Inc needs Gift cards for donation to Veterans Hospice care unit across the community. Kindly confirm if you can help out.*

**Thanks, Mitzi Mills**  
**President**

**Some tell tale signs of spoofing**

Note fake email address

Note incorrect signature for Mitzi.

**Deceptive clues to watch for:**

**Using Mitzi’s name is a serious “SPOOFING” ploy that lends credibility to the message.**

- Be aware of all solicitations, even from people you know!
- Don’t be blinded by greed. If you win, you may have lost!
- Don’t be threatened by, “The Authorities are coming to get you”. Dismiss any such message.
- Don’t fall for claims that a loved one is in jail and needs bail money! Check it out!
- Always “filter” and check suspicious messages before responding! Don’t be motivated by urgency.
- Never share bank information via e-mail.
- Never use login forms embedded in emails. Login directly from the recipient’s website.

To get authentic, timely Sun City information, subscribe to the Executive Director’s email blast notices: [mitzim@suncitylv.com](mailto:mitzim@suncitylv.com)

**Allyn Ayotte/Neighborhood Preparedness Team**



Sun City Security Patrol Chief, Sandy Lyons

**“LET US HELP THOSE, WHO WILL HELP THEMSELVES!”**

The “Emergency Contact” form is available for the use of all resident owners or renters. The information contained in the form is maintained by Sun City Security Patrol and the Sun City Administrative office. It is designed to gather pertinent, actionable data that will assist us to assist you, in case of an emergency. Information is available only to Security Patrol and Admin. officials on a “need to know” basis.

As just one example of its usefulness, recently, the Seattle-based granddaughter of a Sun City resident called the Sun City Security Patrol Dispatcher and said she was worried that she had been unable to contact her grandmother for a number of hours. The Dispatcher sent an Officer to Grandma’s home and got no response. The Dispatcher, in the meantime, searched Grandma’s Emergency Contact information and called the trusted person listed on the form. The Contact person indicated that she knew Grandma was out for the day to a doctor’s appointment and shopping and that she was OK. The Security Patrol Dispatcher called the granddaughter in Seattle and relayed the good news.

Emergency Contact information is used to contact a trusted person for many reasons, including when water leaks are detected at a home, when garage doors are left open or when more serious missing person reports have to be investigated.

In the absence of Emergency Contact information, there are many examples of incidents not turning out as well as the granddaughter’s from Seattle. The Security Patrol log is packed with other incidents that occur regularly.

Many Sun City residents have not yet registered their Emergency Contact information. The risks of not submitting the form far outweigh anyone’s perceived desire for privacy. It can be a matter of life and death and we urge you to submit your form today!

For those of us who volunteer with Neighborhood Watch, the Sun City Security Patrol and your Neighborhood Preparedness Team, we take our calling seriously and have seen the many benefits of having current Contact information available for caring people to assist residents who may unexpectedly need a helping hand.

We urge you to download the form from the Sun City website or you can pick one up at the Mountain Shadows Admin office, or at the Security Patrol office in the rear of the Desert Vista parking lot. If you are not able to go to either of those locations, call the Security Patrol office at 702 254-2303, and they will be pleased to have one delivered to your residence.

**DO IT TODAY! THE FIVE MINUTES IT WILL TAKE TO FILL OUT THE FORM ARE WORTH THE MANY POTENTIAL BENEFITS AND PEACE OF MIND THAT COME FROM KNOWING THAT HELP IS AVAILABLE. IT IS WORTH THE EFFORT.**

**Sun City Summerlin Security Patrol**  
10362 Sun City Boulevard  
702-254-2303

**EMERGENCY CONTACT INFORMATION**

Please Print

For Office Use Only  
Area \_\_\_\_\_  
Unit \_\_\_\_\_

Last Name \_\_\_\_\_ First Name(s) \_\_\_\_\_  
Address \_\_\_\_\_ Phone # \_\_\_\_\_  
Phone # to Text: \_\_\_\_\_ Cell # \_\_\_\_\_  
SCSCAID # \_\_\_\_\_ E-mail \_\_\_\_\_

ANY CHANGES TO THE ABOVE INFORMATION MUST BE MADE IN PERSON AT THE SCSCA ADMINISTRATION OFFICE LOCATED AT MOUNTAIN SHADOWS COMMUNITY CENTER, 9107 DEL WEBB BLVD OR SECURITY PATROL BY COMPLETING A NEW EMERGENCY CONTACT INFORMATION FORM.

I am providing the information on this page in case there is a need for the Security Patrol to communicate with my designated contacts if there is a problem at my residence and I cannot be reached. I hereby designate the individuals identified below as responsible parties to be advised of any problems that might arise.

I understand that the Security Patrol is an uncompensated volunteer group of Sun City Summerlin residents and is only empowered to report incidents to me, to the party specified by me, or to the Las Vegas Metropolitan Police Department.

I agree that the Security Patrol and its members shall not be held responsible for any loss or damage to my home or its contents and I further agree to indemnify and hold them harmless for any claim, loss or damage (including attorney's fees) by reason of any claims to the contrary.

1. Local Contact Name \_\_\_\_\_ Phone # \_\_\_\_\_  
Contact has access to interior of the house? Yes \_\_\_ No \_\_\_ Cell Phone # \_\_\_\_\_

2. Contact Person to Notify: Name \_\_\_\_\_ Phone # \_\_\_\_\_  
Contact has access to interior of the house? Yes \_\_\_ No \_\_\_ Cell Phone # \_\_\_\_\_

Resident's Signature \_\_\_\_\_ Date \_\_\_\_\_